

GOVERNMENT OF ODISHA
HOME DEPARTMENT

No- 24966 /GRIEV Dated, Bhubaneswar, the 16.07.2021
HOME-GRIEV-PG1-0001-2018

From
Smt. Manorama Dei, OSS
Additional Secretary to Government.

To
All sections of Home Department
(except Central Diary, DAK Distribution, Coordination & Record Room)

Sub: Effective disposal of grievances relating to Home Department under CPGRAMS Portal.

Sir,

The undersigned is directed to say that the Centralized Public Grievance Redress and Monitoring System (CPGRAMS) is one of the vital programmes of Department of Administrative Reforms & Public Grievance, Government of India. Any grievance pertaining to Hon'ble President of India, Hon'ble Prime Minister's Office, Other Hon'ble Ministers of Government of India & State are redressed through CPGRAMS Portal.

For quick and effective disposal of grievances relating to different sections of Home Department under the said Portal, necessary User IDs & Passwords have been created in Home (Grievance) Department.

They are, therefore, requested to collect the User ID & Password pertaining to their sections from Home (Grievance) Department to access CPGRAMS Portal for quick and effective disposal of the grievances received under CPGRAMS Portal.

They can login to the CPGRAMS Portal by visiting the URL
<https://pgportal.gov.in/cpgoffice/>.

This may be treated as 'urgent'.

Yours faithfully,

M. Dei
16.7.2021

Additional Secretary to Government

Memo No. 24967 /

Dt. 16.07.2021

Copy forwarded to PS to Additional Chief Secretary to Government / PS to Special Secretary to Government, Home Department for kind information of Additional Chief Secretary / Special Secretary respectively.

Mzi
16.7.2021

Memo No. 24968

Additional secretary to Government
Dt. 16.07.2021

Copy forwarded to all Officers of Home Department for information and necessary action.

Mzi
16.7.2021

Additional Secretary to Government